Dear Idaho Tax Practitioner,

As the IRS Stakeholder Liaison area manager for Idaho, I want to thank you for your past support and ask for your continued partnership with your local stakeholder liaisons and me. SL is proud to be in our sixth year as the practitioners' gateway to the IRS. We have had a busy year, holding practitioner events, conducting national webinars, and establishing web-based tax centers.

Practitioners provided our local SLs with many suggestions on how to improve IRS systems. We actively worked on these suggestions and were able to implement many of them. This partnership strengthens our mutual commitment to taxpayer compliance.

SL is committed to getting you the information you need. While we do not answer tax law questions or have access to your clients' tax accounts, we can steer you in the right direction.

How SL can help you navigate the IRS
Be assured that IRS.gov has more than just forms and publications. You'll find the latest news, online tools, research services, guidance and contact information.

The best way to stay up to date with the IRS is to take advantage of our free products and services. Subscribe to e-News for Tax Professionals for weekly news briefs. We also offer tools so visitors to your website can link directly to "tax centers" and other "widgets", making it easy to find frequently-used web pages.

We make it easy to get up-to-date information from IRS experts. Join our free national webinars, or check out IRS Live where tax professionals discuss tax topics with IRS leaders. Submit questions during the original airing or visit our IRS Video Portal to view archived webinars, video clips of tax topics, and audio archives of national phone forums.

Don't forget the IRS.gov Spanish counterpart IRS en Español and our new Multilingual Gateway for translated information. If you need a translator when meeting with IRS employees just ask for an interpreter. Over-the-Phone Interpreter Services (OPI) is available when taxpayers have limited English proficiency.

How to keep up-to-date with the new return preparer regulations
David R. Williams leads the new IRS Return Preparer Office implementing the new requirements for tax return preparers. Visit our Web page for New PTIN Requirements for Tax Return Preparers to keep current on implementation. There's also Frequently Asked Questions and Answers for PTIN. For additional PTIN information, contact the IRS Tax Professional PTIN Information line at 877-813-7846, available Monday-Friday, 8 a.m. - 5 p.m. CST.

Check out Many Tax Return Preparers Required to Use IRS e-file Beginning in 2011 for information on the new e-file rules and learn how to become an authorized e-file provider.

How you can help your clients and colleagues
Tell us when you see a problem or have a suggestion to improve our processes. We introduced the Issue Management Resolution System (IMRS) four years ago and have received more than a thousand IMRS issues. Check out some of the successes in our IMRS report on IRS.gov.

There are many ways you can assist us to further our partnership. Help us reach more practitioners by hosting joint events or webinars. Include IRS information in your newsletters or post an IRS tax center or web link on your website. You can even volunteer to teach a Small Business Tax Workshop in your community and share what you learn.

Finally, stay in touch with your local SL. You may also contact me directly at 206-220-5659 or kristen.a.hoiby@irs.gov, or if you need assistance in Idaho, contact Senior Stakeholder Liaison, Kim Boyack by phone at 208-387-2829 ext 331, by fax at 208-387-2852 or by email at kim.boyack@irs.gov.

Filing season can be a challenging and stressful time, but together we can make it easier. Use our free tools, products and services; and raise your issues and concerns through your local stakeholder liaison.

Sincerely,

Kristen Hoiby

Kristen Hoiby
Stakeholder Liaison Area Manager, Northwest Area
kristen.a.hoiby@irs.gov

IRS Contact List for Practitioners

NOTE: Local Time – Alaska (AK) and Hawaii (HI) follow Pacific Time (PT)

Title	Telephone Number	Hours of Operation
Practitioner Priority Service	866-860-4259	M-F, 7 a.m. – 7 p.m., local time
IRS Tax Professional PTIN Information Line	877-613-7846	M-F, 8 a.m. – 5 p.m., CT
IRS Tax Help Line for Individuals	800-829-1040	M-F, 7 a.m. – 7 p.m., local time
Business and Specialty Tax Line	800-829-4933	M-F, 7 a.m. – 7 p.m., local time
e-Help Desk (IRS Electronic Products)	866-255-0654	M-F, 6:30 a.m. – 6 p.m. CT (non-peak) Check out peak hours.
Refund Hotline	800-829-1954	M-F, 7 a.m. – 7 p.m., local time
Federal Management Service – FMS – Treasury Refund Offset Information	800-304-3107	M-F, 7:30 a.m. – 5:00 p.m., CT
Forms and Publications	800-829-3676	M-F, 7 a.m. – 7 p.m., local time
National Taxpayer Advocate's Help Line	877-777-4778	M-F, 7 a.m. – 7 p.m., local time
Local Taxpayer Advocate – Connecticut	208-387-2827	M-F, 8 a.m. – 4:30 p.m., local time
Centralized Lien Payoff	800-913-6050	M-F, 8 a.m. – 5 p.m., local time
Centralized Bankruptcy	800-973-0424	M-F, 7 a.m. – 10 p.m. ET
Telephone Device for the Deaf (TDD)	800-829-4059	M-F, 7 a.m. – 7 p.m., local time
Electronic Federal Tax Payment System (EFTPS) – for Businesses	800-555-4477	Automated Service and Live Assistance available 24/7
Electronic Federal Tax Payment System (EFTPS) – for Individuals	800-316-6541	Automated Service and Live Assistance available 24/7
Government Entities (TEGE) Help Line	877-829-5500	M-F, 8 a.m. – 5 p.m. CT
Forms 706 and 709 Help Line	866-699-4083	M-F, 7 a.m. – 7 p.m., local time
Automated Collection System (ACS) (Business)	800-829-3903	M-F, 8 a.m. – 8 p.m., local time
Automated Collection System (ACS) (Individual)	800-829-7650	M-F, 8 a.m. – 8 p.m., local time
Tax Fraud Referral Hotline	800-829-0433	M-F, 7 a.m. – 7 p.m., local time
Employer Identification Number (EIN)	800-829-4933	M-F, 7 a.m. – 7 p.m., local time
Excise Tax and Form 2290 Help Line	866-699-4096	M-F, 8 a.m. – 6 p.m. ET
Identity Protection Specialized Unit	800-908-4490	M-F, 7 a.m. – 7 p.m., local time
Information Return Reporting	866-455-7438	M-F, 8:30 a.m. – 4:30 p.m. ET
ITIN Program Office (Form W-7 and Acceptance Agent Program – Form 13551)	404-338-8963	Message Line: 24/7 hour operation
IRS Federally Declared Disaster or Combat Zone Inquiries Hotline	866-562-5227	M-F, 7 a.m. – 7 p.m., local time

Getting Ready for the 2011 Tax Filing Season

Communications

Tax Information for Tax Professionals – Information Center for tax professionals.
Follow us on Twitter!
Follow the Nationwide Tax Forums on Facebook!
Check out IRS on YouTube
IRS e-News for Tax Professionals: Subscribe to the IRS e-newsletter for tax pros
IRS Video Portal - Find video clips of tax topics, archived versions of live panel discussions and webinars, as well as audio archives of national phone forums.
Outreach Corner – Subscribe to have access to ready-to-use articles, widgets, audio/video materials, and publications/flyers for you to use.
QuickAlerts "More" e-file Benefits for Tax Professionals – Subscribe to receive "up-to-the-minute" information on e-file events.

Contacting Us

Your local Stakeholder Liaison office establishes relationships with organizations representing small business and self-employed taxpayers. They provide information about the policies, practices and procedures the IRS uses to ensure compliance with the tax laws. To establish a relationship with us, use this list to find a contact in your state.

Tools for You

Want to find the pages your need on IRS.gov more easily? Basic Tools for Tax Professionals has a comprehensive list of what you need to help prepare your clients' tax returns and information on representation. Electronic IRS Online Tools will help you and your clients conduct business quickly and safely – electronically.

Help Us Resolve Problems

With your help, we have identified hundreds of large and small issues that were getting in the way of efficient tax administration. Continue to contact us when you or your clients notice something isn't working. The Issue Management Resolution System gets to the bottom of the problem. Check out some of the issues practitioners have raised, what we've done to resolve them and what we are currently working on.

Want quick access to more information? Click on the links below.

Appeals Affordable Care Act ARRA Information Center Disasters E-file Electronic Payments Enrolled Agents E-services	Forms and Publications Help HIRE Act IMRS Hot Issues IRS.gov in Spanish Multilingual Gateway News and Events Phishing and e-mail Scams	PTIN Requirements Practitioner - MeF Quick Alerts Reporting Fraud Small Business/Self Employed Tax Center Standards of Practice Subscription Services Tax Centers	Return Preparer Regulations Taxpayer Advocate Tax Professionals IRS Video Portal The Tax Gap Where To File 1040 Central 1040 MeF Program